



Linking People, Potential and Progress

HimSS[®]12
ANNUAL CONFERENCE & EXHIBITION

Social Security Administration: Exchanging Electronic Health Information across the NwHIN



Conflict of Interest Disclosure

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Has no real or apparent
conflicts of interest to report



Learning Objectives

- Understand Social Security's electronic health information exchange initiatives
- Learn how Social Security and its partners utilize the NwHIN Exchange
- Describe the benefits and process of partnering with Social Security in electronic health information exchange



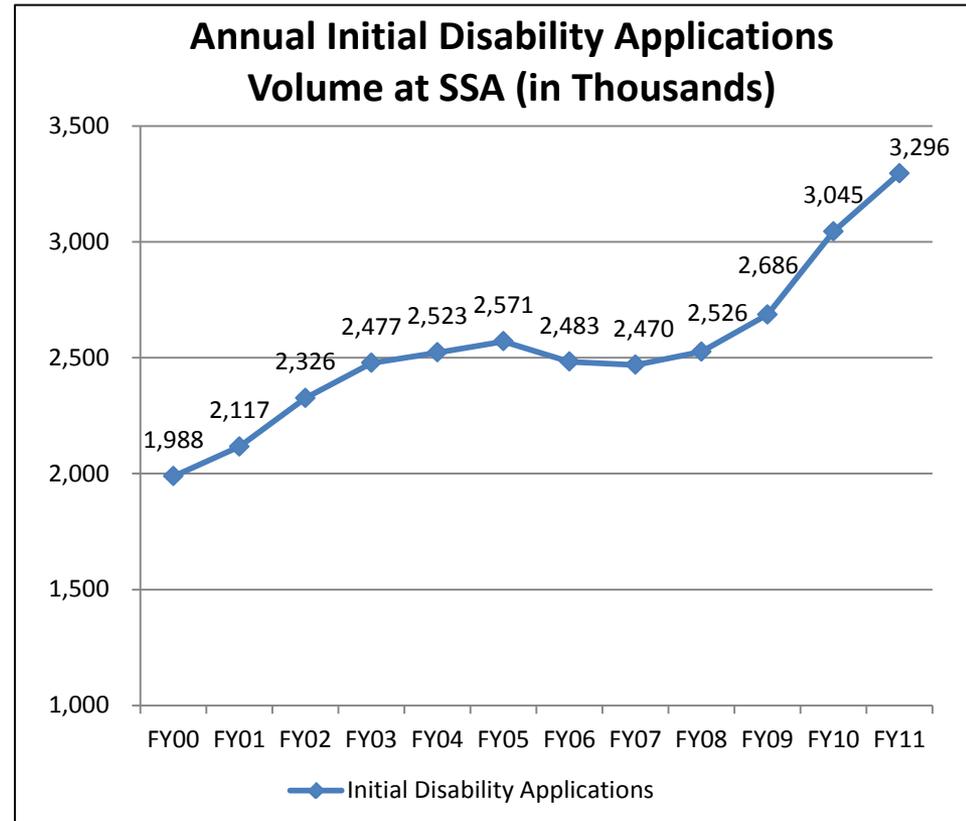
Session Overview

- Part 1: Presentation of Social Security Administration's Experience Exchanging Electronic Health Records across the Nationwide Health Information Network Exchange
- Part 2: Moderated Panel Discussion
- Part 3: Open Question & Answer Session



Requests for disability benefits are growing annually

- In FY11, Social Security received about:
 - 3.3 million initial disability applications
 - 800,000 requests for reconsideration of the initial decision
 - 650,000 requests for administrative law judge reviews
- And in FY11, Social Security processed about:
 - 15 million requests for medical evidence (3-4 per disability application) from more than 500,000 sources (doctors, hospitals, etc.)
 - \$500 million in payment for medical records, consultative exams and scanning costs





Health IT allows SSA to further automate disability processes and, ultimately improve the quality of life for disabled beneficiaries

Health IT Vision

- Further automate our business processes and support disability determinations at every step in our disability claims process
- Improve how we collect medical information:
 - Faster request and receipt of medical information
 - More complete medical records
 - Standardized format for medical evidence

Health IT Objectives

- Provide our claimants with high levels of service as they face difficult times in their lives
- Enhance the speed and effectiveness of our disability decision-making processes
- Improve service to the public, streamline processes, assist state partners and reduce burden on the health care industry

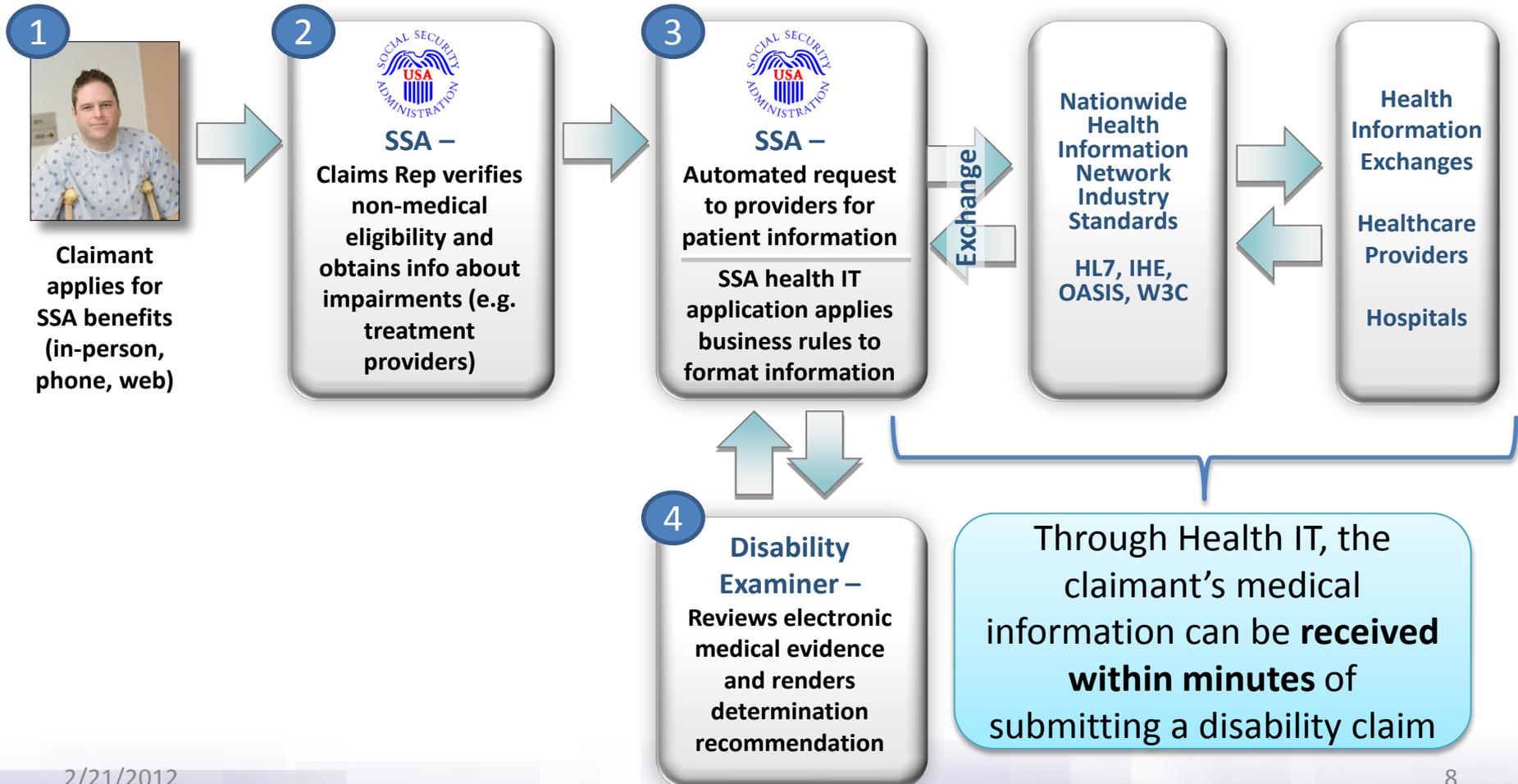


Health IT provides positive benefits to those involved in the disability claims process

- **Potential Benefits for the Public**
 - Faster disability claim determinations
 - Quicker access to monthly cash benefits
 - Earlier access to medical insurance coverage
- **Potential Benefits for Healthcare Providers**
 - Reduces administrative costs and labor time for locating, printing, copying, and mailing paper records
 - Reduces uncompensated care – faster disability determinations provide patients with faster access to Medicare or Medicaid benefits
 - Automates payment from Social Security
- **Benefits for Social Security Administration**
 - Automates the medical records request and receipt process
 - Reduces disability determination case processing time
 - Improves response rate from providers
 - Reduces paper handling and associated costs (mailing, scanning, printing, etc.)



Health IT automates the request and receipt process, and provides tools to examiners that improve their ability to quickly identify impairments





***In 2012, we will continue efforts to expand out to new partners
for Social Security's health IT initiative***

August, 2008 - Partnered with **Beth Israel Deaconess Medical Center** to build a prototype



February, 2010 - **12 contracts** awarded to medical networks and providers using Recovery Act funds to expand the health IT project to 13 states

February, 2009 - Partnered with **MedVirginia**, a Health Information Exchange, to become the first to exchange medical information over the NwHIN

2011/2012+ – **Recovery Act partners in production**, pilots with **VA / DoD and Kaiser Permanente**, and targeted recruitment of **new partners**



SSA currently receives health IT data from 10 states and we expect to grow to 13 states once all of our Recovery Act-funded partners are in production

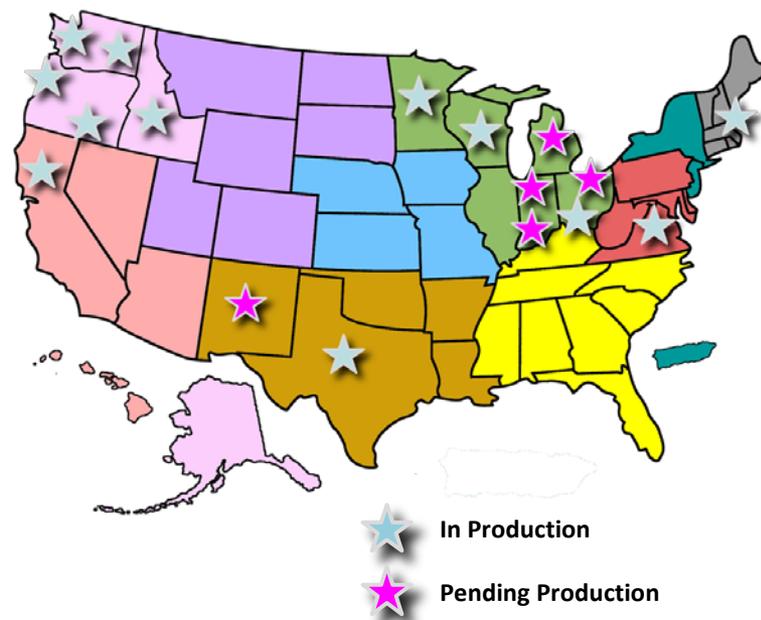
Currently in Production:

- Beth Israel Deaconess Medical Center
- MedVirginia / MedVirginia Centra
- Oregon Community Health Information Network
- EHR Doctors
- Douglas County Individual Practice Association
- Marshfield Clinic
- Inland Northwest Health Services
- Community Health Information Collaborative
- Wright State University

In Production in 2012:

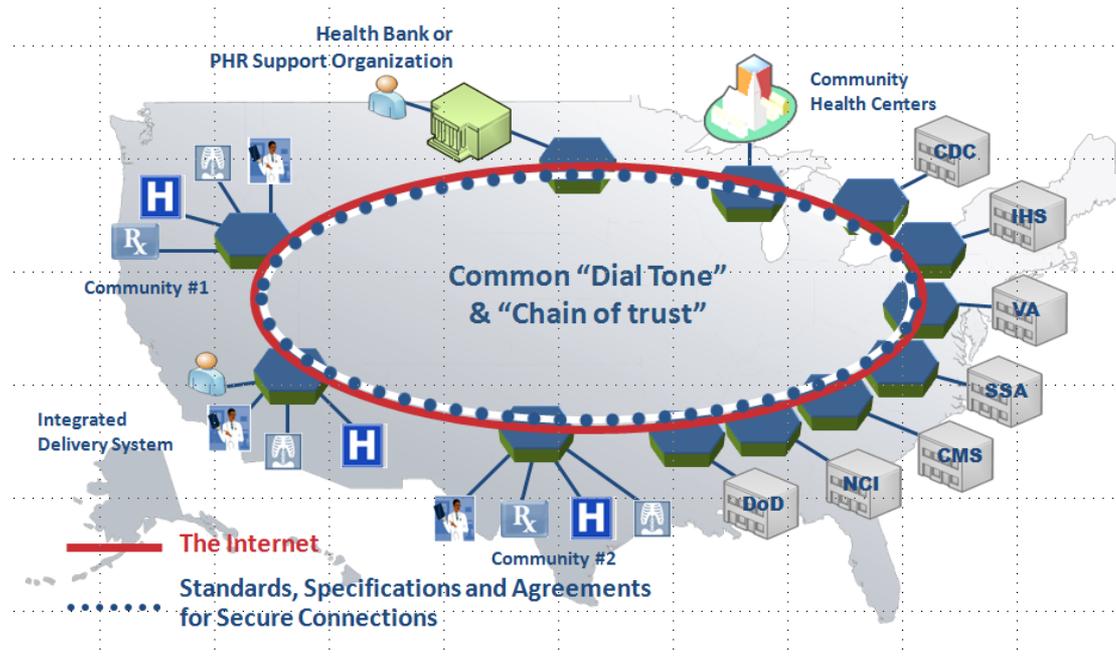
- HealthBridge
- LCF/New Mexico Health Information Collaborative
- Regenstrief / Indiana Health Information Exchange
- Southeastern Michigan Health Association
- VA/DoD Pilot
- Kaiser Permanente Pilot
- Additional Partners

Production Locations:





SSA and its partners utilize NwHIN Exchange standards to exchange data



- Supports local and nationwide secure exchange of health information
- Provides a platform for all health stakeholders to participate
- Offers technology and trusted tools for implementation



SSA is pursuing targeted recruitment of future partners, and focusing on high-value organizations that will benefit from a strong health IT partnership

- For more information, please visit the SSA's health IT website: www.socialsecurity.gov/hit
- Additional health IT resources - specific content on Certification Process, the NwHIN Exchange, Standards & Specifications, and Testing Tools: www.socialsecurity.gov/hit/resources.htm